



# Housing, Advice and Support

## Directory of Services

February 2014



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This directory is accurate at **February 2014**.

Many of the providers within this directory offer other services, so please contact them directly for more information.

**Address:** Housing Services  
Torfaen County Borough Council  
Civic Centre, Pontypool,  
Torfaen,  
NP4 6YB

**Telephone:** 01495 762200

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## Housing Services

### **Housing Advice and Homelessness Prevention**

**Provider:** Torfaen County Borough Council

**Address:** Civic Centre, Pontypool, NP4 6YB

**Services:** An officer can give you help and advice and provide you with information about your housing options.

**Telephone:** 01495 762200

**Link:** [www.torfaen.gov.uk](http://www.torfaen.gov.uk)

### **Financial Inclusion**

**Provider:** Torfaen County Borough Council

**Address:** Civic Centre, Pontypool, NP4 6YB

**Services:** Advice is available on managing your bills and increasing your income through budgeting and debt management. (You must be referred by a housing options officer)

**Telephone:** 01495 762200

**Link:** [www.torfaen.gov.uk](http://www.torfaen.gov.uk)

### **Solas**

**Address:** 49 George Street, Newport, NP20 2AA

**Services:** Solas can provide help and accommodation to a wide range of people including those who are currently homeless, young people, adults and families.

**Telephone:** 01633 664045

**Link:** [www.solas-cymru.co.uk](http://www.solas-cymru.co.uk)

### **Solas Bond Scheme**

**Provider:** Solas

**Services:** If you are homeless, in receipt of benefits or on a low income, then Solas may be able to help you access a private rented property by providing you with a bond guarantee.

**Telephone:** 01495 764156 or 01633 678545

### **Seren Living Sales and Rentals**

**Provider:** Charter Housing

**Address:** Exchange House, High Street, Newport, NP20 1AA

**Email:** [info@serenliving.co.uk](mailto:info@serenliving.co.uk)

**Services:** Seren Living have properties that are available to rent and/or buy (depending on your circumstances), at a lower rent than you would normally pay if you were renting in the private sector.

**Telephone:** 01633 678545

**Link:** [www.serenliving.co.uk](http://www.serenliving.co.uk)

## **Help2Own**

**Contact:** Torfaen County Borough Council

**Address:** Civic Centre, Pontypool, NP4 6YB

**Email:** [help2own@torfaen.gov.uk](mailto:help2own@torfaen.gov.uk)

**Services:** If you cannot afford to buy a property on your own, Help2own can assist you buy one at a discounted rate. To be eligible for this scheme you will need to be working and have access to a mortgage.

**Telephone:** 01495 762200

**Link:** [www.torfaen.gov.uk](http://www.torfaen.gov.uk)

## **Environmental Health**

**Provider:** Torfaen County Borough Council

**Address:** Civic Centre, Pontypool, NP4 6YB

**Services:** Environmental Health is responsible for monitoring the standard of private sector properties in Torfaen to ensure that people have a safe, clean and healthy environment in which to live. This includes providing advice to landlords and tenants, dealing with landlord harassment and helping people at risk of unlawful eviction.

**Telephone:** 01495 762200

**Link:** [www.torfaen.gov.uk](http://www.torfaen.gov.uk)

## Landlord Services

### **Seren Living Letting Agency**

**Provider:** Charter Housing

**Address:** Exchange House, High Street, Newport, NP20 1AA

**Email:** [info@charteroptions.co.uk](mailto:info@charteroptions.co.uk)

**Services:** Charter removes the hassle of renting out and managing your property, guaranteeing rental income and undertaking internal repairs.

(Properties are normally let for a trial period of 6 months)

**Telephone:** 01633 678545

**Link:** [www.serenliving.co.uk/landlords](http://www.serenliving.co.uk/landlords)

### **Energy Savings Trust Project**

**Provider:** Energy Savings Trust

**Services:** The Trust provides help and information about any schemes that residents may be able to access to improve the energy efficiency of their property, as well as useful hints and tips for reducing energy bills.

**Telephone:** 0800 512 012

**Link:** [www.energysavingtrust.org.uk/wales](http://www.energysavingtrust.org.uk/wales)

### **Regional Landlord Forum**

**Contact:** Torfaen County Borough Council

**Services:** The forum provides landlords with advice and assistance to improve the private rented sector for tenants and increase business opportunities for landlords. The forum meets four times a year.

**Telephone:** 01495 762200

**Link:** [www.torfaen.gov.uk](http://www.torfaen.gov.uk)

## Housing Associations & Registered Social Landlords

### **Bron Afon Community Housing**

**Address:** William Brown Close, Llantarnam Business Park, Cwmbran, NP44 3AB

**Email:** [enquiries@bronafon.org.uk](mailto:enquiries@bronafon.org.uk)

**Telephone:** 01633 620 111

**Link:** [www.bronafon.org.uk](http://www.bronafon.org.uk)

### **Melin Homes**

**Address:** Ty'r Efail, Lower Mill Field, Pontypool, Torfaen, NP4 OXJ

**Email:** [enquiries@melinhomes.co.uk](mailto:enquiries@melinhomes.co.uk)

**Telephone:** 0845 310 1102 or 01495 745910

**Link:** [www.melinhomes.co.uk](http://www.melinhomes.co.uk)

### **Charter Housing**

**Address:** Exchange House High Street Newport, NP20 1AA

**Telephone:** 01633 212375

**Link:** [www.charterhousing.co.uk](http://www.charterhousing.co.uk)

### **Linc-Cymru**

**Address:** 387 Newport Road, Cardiff, CF24 1GG

**Email:** [info@linc-cymru.co.uk](mailto:info@linc-cymru.co.uk)

**Telephone:** 029 2047 3767 (0800 072 0966 Freephone 0300 123 1134 Mobile)

**Link:** [www.linc-cymru.co.uk](http://www.linc-cymru.co.uk)

### **Hafod Housing**

**Address:** First Floor, St Hilary Court, Copthorne Way, Cardiff, CF5 6ES

**Email:** [enquiries@hafod.org.uk](mailto:enquiries@hafod.org.uk)

**Telephone:** 02920 675800

**Link:** [www.hafod.org.uk](http://www.hafod.org.uk)



## Support Services

Sometimes living on your own can be difficult and you may need some extra help. This section provides details of organisations that can help.

### **Torfaen Floating Support (TFS)**

**Address:** Portland Buildings, Commercial Street, Pontypool, Torfaen, NP4 6JS

**Telephone:** 01495 742420

**Link:** [www.torfaenvoluntaryalliance.org.uk](http://www.torfaenvoluntaryalliance.org.uk)

Torfaen Floating Support offers support through its different providers to people with the following support needs:

- Older Persons
- Learning Disabilities
- Domestic Abuse
- Young Persons
- Substance Misuse
- Mental Health
- Offending Behaviour

#### TFS Providers:

**Hafan Cymru**

01495 742121

[www.hafancymru.co.uk](http://www.hafancymru.co.uk)

**Age Connects Torfaen**

01495 774455 or 01495 769264

[www.ageconcerntorfaen.org](http://www.ageconcerntorfaen.org)

**Gwalia Care & Support**

01633 833540

[www.gwaliacareandsupport.com](http://www.gwaliacareandsupport.com)

**Torfaen and Blaenau Gwent Mind**

01495 757393

[www.torfaenmind.co.uk](http://www.torfaenmind.co.uk)

**Torfaen Women's Aid**

01495 742052

[www.torfaenwomensaid.org](http://www.torfaenwomensaid.org)

**Gofal**

01495 245802

[www.gofal.org.uk](http://www.gofal.org.uk)

## Supported Housing

### **Home from Home**

**Address:** 18 Poplar Avenue, New Inn, Pontypool, NP4 OEX

**Email:** [Sandra.homefromhome@gmail.com](mailto:Sandra.homefromhome@gmail.com)

**Services:** If you suffer with mental health problems and are struggling to live independently, Home from Home may be able to offer you a place in their group home.

**Tel No:** 07779645637

### **Torfaen Women's Aid**

**Address:** PO Box 88, Pontypool, NP4 6JE

**Email:** [info@torfaenwomensaid.org.uk](mailto:info@torfaenwomensaid.org.uk)

**Services:** If you are suffering abuse from your partner, Women's Aid may be able to help.

**Telephone:** (24 Hour Helpline) 01495 742052

**Link:** [www.torfaenwomensaid.org](http://www.torfaenwomensaid.org)

### **Cariad Domiciliary Support Services**

**Address:** Unit 21, Torfaen Business Centre, Panteg Way, New Inn, Pontypool, NP4 OLS

**Services:** If you have learning difficulties and are struggling to live independently, Cariad may be able to offer you a place in their group home.

**Telephone:** 01495 740700

### **Torfaen and Blaenau Gwent Mind**

**Address:** 24 George Street, Pontypool, Torfaen, NP4 6LR

**Email:** [Housing@torfaenmind.co.uk](mailto:Housing@torfaenmind.co.uk)

**Services:** Supported accommodation is available for adults (18+) who are experiencing mental health problems.

**Exclusions:** People with substance misuse problems, a history of persistent violence, arson or sex offending, physical care needs, rent arrears and people unable to self-medicate.

**Telephone:** 01495 757393

**Link:** [www.torfaenmind.co.uk](http://www.torfaenmind.co.uk)

### **United Response**

**Address:** Ty Nant Ddu Resource Centre, Hospital Road, Pontnewynydd, NP4 8LE

**Services:** If you have learning difficulties, floating support is available to support and help you to live independently in the community.

**Telephone:** 01495 764 065

**Link:** [www.unitedresponse.org.uk](http://www.unitedresponse.org.uk)

## Floating Support

### **Prestige**

**Address:** 49 Bridge Street, Usk, Torfaen, NP4 6SQ

**Services:** If you have learning difficulties, floating support is available to support and help you to live independently in the community.

**Telephone:** 01291 672671

### **Reach (Supported Living)**

**Address:** REACH (Supported Living) Ltd, 11 Devon Place, Newport, NP20 4NP

**Services:** If you have learning difficulties, floating support is available to support and help you to live independently in the community.

**Telephone:** 01633 679899

**Link:** [www.reach-support.co.uk](http://www.reach-support.co.uk)

### **Cartrefi Cymru**

**Address:** The Old Surgery, Mill Road, Pontnewydd, Pontypool, NP4 6NG

**Email:** [enquiries@cartreficymru.org](mailto:enquiries@cartreficymru.org)

**Services:** If you have learning difficulties, floating support is available to support and help you to live independently in the community.

**Telephone:** 01495 751818

**Link:** [www.cartreficymru.org.uk](http://www.cartreficymru.org.uk)

### **Gwalia Care & Support**

**Address:** Suite 3, Brecon House, Llantarnam Industrial Park, Cwmbran, NP44 3AB

**Services:** Floating support for vulnerable people who may have had substance misuse issues, are young or who have a history of offending behaviour.

**Telephone:** 01633 833540

**Link:** [www.gwaliacareandsupport.com](http://www.gwaliacareandsupport.com)

### **Supported Living**

**Provider:** Bron Afon

**Address:** William Brown Close, Llantarnam Industrial Park, Cwmbran, NP44 3AB

**Email:** [supportservice@bronafon.org.uk](mailto:supportservice@bronafon.org.uk)

**Services:** Bron Afon can provide low level support for Torfaen residents aged 50 plus to help you retain your independence.

**Telephone:** 01633 620480

**Link:** [www.bronafon.org.uk](http://www.bronafon.org.uk)

## **Torfaen Women's Aid**

**Address:** PO Box 88, Pontypool, NP4 6JE

**Email:** [info@torfaenwomensaid.org.uk](mailto:info@torfaenwomensaid.org.uk)

**Services:** If you are experiencing abuse from your partner, Women's Aid may be able to help you by providing support and assistance.

**Exclusions:** Men

**Telephone:** (24 Hour Helpline) 01495 742052

**Link:** [www.torfaenwomensaid.org](http://www.torfaenwomensaid.org)

## **Hafan Cymru**

**Address:** Chrysalis Centre, 4 Town Bridge Buildings, Pontypool, NP4 6JE

**Services:** If you are a man or a woman experiencing abuse from your partner, Hafan Cymru may be able to provide you with support.

**Telephone:** 01495 742121

**Link:** [www.hafancymru.co.uk](http://www.hafancymru.co.uk)

## **Torfaen and Blaenau Gwent Mind**

**Address:** 24 George Street, Pontypool, Torfaen, NP4 6LR

**Email:** [reception@torfaenmind.co.uk](mailto:reception@torfaenmind.co.uk)

**Services:** Supported accommodation for adults (18+) with mental health problems.

**Exclusions:** People with substance misuse problems, a history of persistence violence, arson or sex offending, physical care needs, rent arrears and people unable to self-medicate.

**Telephone:** 01495 757393

**Link:** [www.torfaenmind.co.uk](http://www.torfaenmind.co.uk)

## **Gofal**

**Address:** Unit 2c Foxes Lane, Oakdale Business Park, Oakdale, Blackwood, NP12 4AB

**Services:** Floating support is available for people who are suffering with mental health problems.

**Telephone:** 01495 245802

**Link:** [www.gofalcymru.org.uk](http://www.gofalcymru.org.uk)

## **Age Connects Torfaen**

**Address:** 12/13 Broad Street, Abersychan, Torfaen, NP4 7BQ

**Email:** [info@ageconcerntorfaen.org](mailto:info@ageconcerntorfaen.org)

**Services:** Age Concern can provide floating support for older people, to help you retain your independence.

**Exclusions:** Persons under 50 years of age.

**Telephone:** 01495 774455

**Link:** [www.ageconcerntorfaen.org](http://www.ageconcerntorfaen.org)

## Retirement/Sheltered Accommodation

### **Bron Afon Community Housing**

**Address:** William Brown Close, Llantarnam Industrial Park, Cwmbran, NP44 3AB

**Email:** [enquiries@bronafofon.org.uk](mailto:enquiries@bronafofon.org.uk)

**Telephone:** 0800 111 4242

**Link:** [www.bronafon.org.uk](http://www.bronafon.org.uk)

### **Melin Homes**

**Address:** Ty'r Efail, Lower Mill Field, Pontypool, Torfaen, NP4 0XJ

**Email:** [enquiries@melinhomes.co.uk](mailto:enquiries@melinhomes.co.uk)

**Telephone:** 08453 101102

**Link:** [www.melinhomes.co.uk](http://www.melinhomes.co.uk)

### **Linc Cymru**

**Address:** Linc-Cymru Housing Association, 387 Newport Road, Cardiff, CF24 1GG

**Email:** [contact.centre@linc-cymru.co.uk](mailto:contact.centre@linc-cymru.co.uk)

**Telephone:** 0800 072 0966

**Link:** [www.linc-cymru.co.uk](http://www.linc-cymru.co.uk)

## Befriending

### **Friends for Life**

**Services:** If you struggle to get out and about and are feeling lonely and isolated, you may want to join 'Friends for Life', a place where you will be able to meet new people and make new friends.

**Telephone:** 01495 774455

## **Adaptations**

### **Telecare and Assistive Technology Installation**

**Provider:** Torfaen County Borough Council

**Contact:** Customer Care Centre

**Services:** This is available to people who have a disability or who feel vulnerable, to help them to manage in their home.

**Telephone:** 01495 762200

**Link:** [www.torfaen.gov.uk](http://www.torfaen.gov.uk)

### **Care and Repair**

**Provider:** Melin

**Address:** Ty'r Felin, Lower Mill Field, Pontypool, Torfaen, NP4 OXJ

**Email:** [info@crtorfaen.co.uk](mailto:info@crtorfaen.co.uk)

**Services:** A free home improvement and advisory service for older people that helps you to ensure that your home is safe, secure and meets your mobility needs.

**Tel No:** 01495 745948

**Link:** [www.careandrepair.org.uk](http://www.careandrepair.org.uk)

### **Disabled Facilities Grant**

**Provider:** Torfaen County Borough Council

**Email:** [socialcarecalltorfaen@torfaen.gov.uk](mailto:socialcarecalltorfaen@torfaen.gov.uk)

**Services:** If you are struggling in your home because of a disability, the Council may be able to give you a grant towards the cost of adaptations to make your home more accessible.

**Tel No:** 01495 762200

**Link:** [www.torfaen.gov.uk](http://www.torfaen.gov.uk)

## Financial Inclusion Support

### **Citizens Advice Bureau**

**Address:** 45 Gwent Square, Cwmbran, NP44 1PL

**Email:** [reception@torfaencab.cabnet.org.uk](mailto:reception@torfaencab.cabnet.org.uk)

**Tel No:** 01633 876121

**Services:** Free, confidential, independent, quality advice on a wide range of issues including benefits, debts, bankruptcy, repossession, rent arrears, housing, employment, consumer tax.

**Advice Line:** 08444 772020

**Self Help** [www.adviceguide.org.uk](http://www.adviceguide.org.uk)

**Link:** [www.citizensadvice.org.uk/torfaencab.htm](http://www.citizensadvice.org.uk/torfaencab.htm)

There are also weekday advice services in Pontypool and Blaenavon as well as outreach sessions in Trevethin, Garndiffaith, Thornhill and Fairwater

### **Housing and Council Tax Benefits**

**Contact:** Torfaen County Borough Council

**Address:** Civic Centre, Pontypool, NP4 6YB

**Email:** [revs&bens@torfaen.gov.uk](mailto:revs&bens@torfaen.gov.uk)

**Services:** If you are on benefits or a low income, you may be able to get help with your rent or Council tax.

**Tel No:** 01495 766 430 or 01495 766 570

**Choose Option 2 for Council Tax or Option 3 for Benefits**

**Tel No:** 0800 028 2569 (Housing Benefit New Claims Line)

**Link:** [www.torfaen.gov.uk](http://www.torfaen.gov.uk)

### **Housing Debt Helpline Wales**

**Services:** The helpline provides free, independent, advice to people in financial difficulty.

**Telephone:** 0800 107 1340

**Link:** [www.housing-debt-helpline-wales.org](http://www.housing-debt-helpline-wales.org)

### **National Debt Line**

**Services:** Free confidential and independent advice on how to deal with debt problems.

**Tel No:** 0808 808 4000

**Link:** [www.nationaldebtline.co.uk](http://www.nationaldebtline.co.uk)

### **Gateway Credit Union**

**Address:** 21 Commercial Street, Pontypool, NP4 6JQ

**Email:** [info@gatewaycu.co.uk](mailto:info@gatewaycu.co.uk)

**Services:** Helps you to save money and allows you to borrow at a reasonable rate of interest.

**Link:** [www.gatewaycu.co.uk](http://www.gatewaycu.co.uk)

**Tel No:** 01495 742500

## **Disability Advice Project**

**Address:** Unit 9A Ground Floor, 1 Caldicot Way, Avondale Business Centre, Avondale Way, Cwmbran, NP44 1UG

**Email:** [info@dap-wales.org.uk](mailto:info@dap-wales.org.uk)

**Services:** A charity that serves the needs of disabled people, their families and carers in Torfaen, offering support with form filling and all aspects of benefit applications.

**Tel No:** 01633 485865

**Link:** [www.dapwales.org.uk](http://www.dapwales.org.uk)

## **Torfaen People Centre**

**Address:** Trosnant House, Trosnant Street, Pontypool, NP4 8AT

**Services:** Offers welfare and benefits advice and provides a venue for life-long learning and community groups. They will also be able to help with benefit application forms.

**Tel No:** 01495 764835

## **Payplan**

**Services:** Free debt management plans, individual voluntary arrangements (IVAs) and free debt advice.

**Tel No:** 0800 280 2816

**Link:** [www.payplan.com](http://www.payplan.com)

## **Step Change Debt Charity**

**Services:** Free, anonymous debt service providing tailored advice and practical solutions

**Tel No:** 0800 138 1111

**Link:** [www.stepchange.org](http://www.stepchange.org)

## **Turn2Us**

**Services:** A charitable service which helps people access the money available to them through welfare benefits, grants and other help.

**Link:** [www.turn2us.org.uk](http://www.turn2us.org.uk)

## **Money Advice Service**

**Services:** A free, unbiased, independent money advice service

**Link:** [www.moneyadviceservice.org.uk/en](http://www.moneyadviceservice.org.uk/en)



## **Other Advice and Assistance**

### **Citizens Advice Bureau**

**Address:** 43a, 44 & 45 Gwent Square, Cwmbran, NP44 1PL

**Email:** [Cwmbran@torfaencab.org.uk](mailto:Cwmbran@torfaencab.org.uk)

**Tel No:** 01633 876121

or

**Address:** George Street, Pontypool, Torfaen, NP4 6BU

**Email:** [Pontypool@torfaencab.org.uk](mailto:Pontypool@torfaencab.org.uk)

**Tel No:** 01495 757421

**Services:** Free, confidential, independent, quality advice on a wide range of issues including benefits, debts, bankruptcy, repossession, rent arrears, housing, employment, consumer tax.

**Advice Line:** 08444 772020

**Link:** [www.torfaencab.co.uk](http://www.torfaencab.co.uk)

### **Shelter Cymru**

**Address:** 25 Walter Road, Swansea, SA1 5NN

**Services:** If you are worried about losing your home, Shelter can give you free, independent, specialist advice.

**Tel No:** 0845 075 5005

**Link:** [www.sheltercymru.org.uk](http://www.sheltercymru.org.uk)

### **Torfaen and Blaenau Gwent Mind Services**

Day services offer support, advice, information, sympathetic listening, problem solving techniques, therapeutic groups and the opportunity to socialise.

**Link:** [www.torfaenmind.co.uk](http://www.torfaenmind.co.uk)

**Telephone:** 01495 757393

### **Torfaen Voluntary Alliance**

**Address:** Portland Buildings, Commercial Street, Pontypool, NP4 6JS

**Services:** TVA is the voluntary council for the County Borough of Torfaen, that supports, promotes, develops and represents voluntary and community groups in the county.

**Tel No:** 01495 742420

**Link:** [www.torfaenvoluntaryalliance.org.uk](http://www.torfaenvoluntaryalliance.org.uk)

### **Torfaen County Borough Council Customer Care Centres**

**Cwmbran** 1-2 General Rees Square, Cwmbran, Torfaen, NP44 7NX

**Pontypool** Civic Centre, Pontypool, Torfaen, NP4 6YB

**Blaenavon** Blaenavon World Heritage Centre, Church Road, Blaenavon, Torfaen, NP4 9AS

**Telephone:** 01495 762200

## **Torfaen Young People's Support Service TYPSS**

**Address:** The Studio, Oldbury Business Estate, Oldbury Road, Cwmbran

**Services:** An integrated, one stop provision for young people

**Telephone:** 01495 762200

## **Age Connects Torfaen**

**Address:** 12/13 Broad Street, Abersychan, Torfaen, NP4 7BQ

**Email:** [info@ageconcerntorfaen.org](mailto:info@ageconcerntorfaen.org)

**Services:** Age Concern can provide information and advice and a welfare benefits service for over 50's

**Exclusions:** Persons under 50 years of age.

**Telephone:** 01495 774455

**Link:** [www.ageconcerntorfaen.org](http://www.ageconcerntorfaen.org)

## **Age Connects Torfaen**

**Address:** The Widdershins Centre, East Avenue, Sebastopol, Torfaen, NP4 5AB

**Email:** [info@ageconcerntorfaen.org](mailto:info@ageconcerntorfaen.org)

**Services:** The Widdershins centre provides a wide range of services including day activities, nail cutting, clubs and classes, a bistro, lunch club, and arranging home services such as cleaning and accompanied shopping.

**Telephone:** 01495 769264

## **GOV.UK**

**Services:** This website provides information on a wide range on issues including money, benefits, housing and employment.

**Link:** [www.gov.uk](http://www.gov.uk)

## Energy Efficiency

### **Nest**

**Provider:** Welsh Government and British Gas

**Address:** Nest Programme, Innova One, Tredegar Business Park, Tredegar, NP22 3EL

**Email:** [advicewales@est.org.uk](mailto:advicewales@est.org.uk)

**Services:** This scheme wants to help you improve the energy efficiency of your home, so that it is warmer and cheaper to heat. You may be eligible for free or reduced price home improvements to your home.

**Tel No:** 0808 808 2244

**Link:** [nestwales.org.uk](http://nestwales.org.uk)

### **Keep Well this Winter**

**Provider:** Welsh Government and Age Cymru

**Address:** Ty John Pathy, 13/14 Neptune Court, Vanguard Way, Cardiff, CF24 5PJ

**Email:** [kwtw@agecymru.org.uk](mailto:kwtw@agecymru.org.uk)

**Services:** This scheme gives information and support to people over 65, to help them keep well in the winter.

**Tel No:** 029 2043 1555

**Link:** [www.kwtw.org.uk](http://www.kwtw.org.uk)

### **Home Heat Helpline**

**Services:** Advises people who are worried about paying their fuel bills and keeping warm during the winter.

**Tel No:** 0800 33 66 99 (minicom service on 0800 027 2122.)

**Link:** [www.homeheathelpline.org.uk](http://www.homeheathelpline.org.uk)

*Further information is also available on our website Torfaen Homes  
[www.torfaenhomes.co.uk](http://www.torfaenhomes.co.uk)*

